



A Public Entity

Inland Empire Health Plan



To: All IEHP Providers
From: IEHP – Provider Relations
Date: November 10, 2016
Subject: **Provider Portal – Maintenance Notification**

NOTICE!

IEHP will conduct a Provider Portal maintenance beginning **Friday, November 11th, 2016 at 5:00pm through Monday, November 14th, 2016 at 6:00am**. The following pages will be unavailable:

- Authorizations
 - Status
 - Request
- Eligibility
 - Care Plans
- Census Report (IPA)
- Pharmacy
 - Rx PA/CD Auth Request
 - PER Status
- Rosters
 - Health Management
 - Care Plans and HRAs

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.