



A Public Entity

Inland Empire Health Plan



**To:** Behavioral Health Providers  
**From:** IEHP – Provider Relations  
**Date:** November 10, 2016  
**Subject:** **Provider Portal – Maintenance Notification**

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## NOTICE!

IEHP will conduct a Provider Portal maintenance beginning **Friday, November 11<sup>th</sup>, 2016 at 5:00pm through Monday, November 14<sup>th</sup>, 2016 at 6:00am**. The following pages will be unavailable:

- Behavioral Health
  - Initial Referral
  - Coordination of Care
  - Coordination of Care Update
  - Coordination of Care Report
  - Autism
  - Member History
  - Request for Additional Services
  - Premature Discharge Summary
  - Discharge Summary Form

Please hold off on sending routine requests until **Monday, November 14<sup>th</sup>, 2016 at 6:00 am** after the Provider Portal Maintenance has been completed.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.