



A Public Entity

Inland Empire Health Plan



To: IPAs, PCPs, and OB/GYN Providers
From: IEHP – Provider Relations
Date: May 4, 2018
Subject: **Delayed P4P Payments**

Due to an unexpected claims processing system issue, P4P payments for April have not been released according to the expected schedule. The P4P Remittance Advice (RAs) for April is currently unavailable but will be posted as soon as the issues are resolved.

We understand the importance of delivering these payments as soon as possible and IEHP is working diligently to resolve the issues so that payment can be made during the week of May 7th. We apologize for any inconvenience that this may have caused.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.