



A Public Entity

Inland Empire Health Plan



**To:** IPAs, Hospitals, and Ancillaries  
**From:** IEHP – Provider Relations  
**Date:** May 4, 2017  
**Subject:** **IEHP Eligibility File**

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Inland Empire Health Plan (IEHP) is excited to announce we will implement a new claims processing and customer relationship management system with an anticipated 1<sup>st</sup> Quarter 2018 Go-Live date.

As a partner with whom we currently exchange data files, IEHP wants to ensure we work closely with your organization throughout the implementation process. We will keep you apprised of any changes that may impact the formats and methods we use to exchange data.

One project objective is to implement industry standard formats. Proprietary Eligibility files will be replaced with the industry standard **X12 5010 834 format**.

IEHP will send out a Survey Monkey by e-mail to the **Administrator and/or Eligibility Contact person** two working days after this notice. We would appreciate your response by **Friday, May 12, 2017** as it is critical to ensure we are able to work with your organization through this transition.

If you have questions about our transition to our new claims processing system, please call the IEHP Provider Relations Team at (909) 890-2054 or e-mail us at [CoreTradingPartners@iehp.org](mailto:CoreTradingPartners@iehp.org).

cc: Administrators  
IT Director  
Eligibility Contact