



A Public Entity

Inland Empire Health Plan



To: All Providers
From: IEHP – Provider Relations
Date: March 28, 2018
Subject: **Interactive Voice Response (IVR) System Retirement**

Effective April 1st, 2018 the Eligibility Interactive Voice Response (IVR) telephone numbers **(909) 890-3800** and **(888) 440-4340** will no longer be accessible to verify Member eligibility.

Please continue to check Member eligibility through the IEHP Provider portal located at <https://ww3.iehp.org/en/providers/provider-portal/>.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.