



**To:** Behavioral Health Care Providers  
**From:** IEHP – Provider Relations  
**Date:** March 07, 2018  
**Subject:** Changes in BH Claims Submission Provider Web Forms

In our effort to streamline processes for our Providers, Inland Empire Health Plan (IEHP) has updated the online Behavioral Health (BH) Claims Submission form to submit claims for approved services. The new BH Claims Submission form aligns with our current web forms and meets 5010 compliance standards. This change will be effective **March 13, 2018.**

**WHAT IS BEING ADDED?**

<ul style="list-style-type: none"> <li>Corrected Claims checkbox</li> </ul>	
<ul style="list-style-type: none"> <li>CPT codes and modifiers</li> </ul>	
<ul style="list-style-type: none"> <li>Diagnosis Pointer</li> </ul>	
<ul style="list-style-type: none"> <li>Emergency checkbox</li> </ul>	

**The new Claims Submission Form is restricted to submit for one Servicing Provider per claim. Multiple Servicing Providers may bill separately using the same referral number. In addition, Providers must submit one Place of Service (POS) per claim.** Step by Step instructions can be found on the Claims Submission Page.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email us at [BehavioralHealth@iehp.org](mailto:BehavioralHealth@iehp.org).