



**To:** All IEHP Providers  
**From:** IEHP – Provider Relations  
**Date:** March 23, 2017  
**Subject:** **Provider Portal – Maintenance Notification**

## Maintenance Notification!

IEHP will conduct a Provider Portal maintenance on **Tuesday, March 28<sup>th</sup>, 2017 from 7:00pm to 10:00pm**. The following pages will be unavailable:

Authorizations	Pharmacy
<ul style="list-style-type: none"> <li>• Status</li> <li>• Request</li> </ul>	<ul style="list-style-type: none"> <li>• Rx PA/CD Auth Request</li> <li>• PER Status</li> </ul>
Eligibility	Rosters
<ul style="list-style-type: none"> <li>• Care Plans</li> </ul>	<ul style="list-style-type: none"> <li>• Health Management</li> <li>• Care Plans and HRAs</li> </ul>
Behavioral Health	Census Report (IPA)
<ul style="list-style-type: none"> <li>• Initial Referral</li> <li>• Coordination of Care</li> <li>• Coordination of Care Update</li> <li>• Coordination of Care Report</li> <li>• Autism</li> <li>• Member History</li> <li>• Request for Additional Services</li> <li>• Premature Discharge Summary</li> <li>• Discharge Summary Form</li> </ul>	

Please hold off on sending routine requests until after the Provider Portal Maintenance has been completed.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.