



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: PCPs
From: IEHP – Provider Relations
Date: June 12, 2018
Subject: P4P PM160 Update and Advanced Payment

IMPORTANT UPDATES!!!!

Due to processing and system issues affecting P4P PM160 submissions, IEHP issued a P4P PM160 payment on June 11, 2018 representing April and May PM160 2018 submissions **based on the average payments made to you for PM160 submissions in the prior six (6) months**. We understand that the changes in the frequency and timing of our payments have affected your expected cash flow and we want to ensure we remediate that with payments that meet the normal expectation while we correct the system issues.

Again, this payment is an *estimate only* based on the average PM160 submissions over a six-month period, therefore it **does not** include a Remittance Advice (RA). Please continue to submit any outstanding PM160 Forms through the Provider Portal. We will not be enforcing the 60-day timeframe for these submissions due to processing system errors. PCPs will be able to submit any PM160 Forms through the end of August for claims with a date of service (DOS) through June 30, 2018.

Once all of the claims are submitted through the Provider Portal, IEHP will reconcile any *difference in payment* that was missed in the estimated payment and reconcile accordingly which will be documented on the RA.

Please note that PCPs with inconsistent PM160 submissions over the last six (6) months, including months where no submissions were received, did not receive this estimated payment and any PM160s will be processed in the normal cycle as the system issues are resolved.

Additionally, IEHP has recently corrected the issue affecting the submission of Tuberculosis (TB tests) on the PM160. Please select the “Immunization Only” PM160 form if you are submitting for the TB test and the submission will be processed.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.