



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: IPAs and PCPs
From: IEHP – Provider Relations
Date: June 7, 2018
Subject: P4P PM160 Form

IMPORTANT UPDATES!!!!

Thank you for your continued patience, IEHP is happy to announce that the following reported issues have been addressed and corrected:

- All submissions will now display on the **PM160 status page**. If a submission has not been captured on the status page, please submit again.
- Limit one submission per Member ID and Date of Service. For duplicate submissions, QA is now in place and a message will appear, “A claim for this Member for this date of service has already been entered”.
- Missing Provider information on submission is fixed.

Due to data system errors and technical issues affecting online submissions for the PM160 form, **IEHP will be waiving all timeliness for submissions between the month of April through June 2018**. Providers will be paid for late submissions that do not meet the 60 days deadline for services provided within these months.

Thank you for your continued partnership as you continue to report Member data through encounters and our P4P Program forms.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.