



**To:** Medi-Cal and Medicare IPAs  
**From:** IEHP – Provider Relations  
**Date:** June 15, 2017  
**Subject:** **LTSS Roster for IPAs**

Inland Empire Health Plan (IEHP) is pleased to announce the new roster for Long Term Service and Support (LTSS). LTSS is a Member-centered, long-term support system in which older adults and persons with disabilities have access to a full array of quality medical and social services that assist Member to remain safely in their home and prevent or delay placement in a skilled nursing facility. IEHP Members may be eligible to receive services from the following managed LTSS programs:

1. In-Home Support Services (IHSS)
2. Community-Based Adult Services (CBAS)
3. Multipurpose Senior Services Program (MSSP)

To access the LTSS Roster, IPAs must login to the IEHP Secure Portal at <http://www.iehps.org>:

- Select **Rosters** from the navigation panel on the left and then **LTSS Roster**

The new LTSS Roster on the secure online Provider Portal provides a list of Members assigned to IPAs, who are receiving LTSS services (IHSS, CBAS, and/or MSSP), the following information as a resource for IPAs to stratify these Members and coordinate their care:

MSSP services:	IHSS Services:	CBAS services:
a. MSSP Care Plan (if available) b. MSSP Care Plan Addendum (if available) c. MSSP Emergency Care Plan (if available) d. MSSP Health Assessment Summary (if available) e. MSSP Initial Health Assessment (if available) f. MSSP Initial Psychological Summary (if available) g. MSSP Reassessment (if available)	a. Member’s CIN b. IHSS Case Receipt No. c. IHSS Case Status d. IHSS Authorized Hours e. IHSS Effective Date f. IHSS Term Date g. Life Support Needed h. IHSS Social Worker’s Name i. IHSS Social Worker’s Phone Number	a. Authorization for CBAS services b. Individual Plan of Care from the CBAS center (if available) c. CBAS Eligibility Determination Tool (if available) d. Discharge Summary (if available) e. Request for Increase/Decrease in Length of Stay (if available)

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.