



To: IPAs, Hospitals, PCPs, Specialists, OB/GYN, & Ancillary Providers
From: IEHP – Provider Relations
Date: June 14, 2017
Subject: **Newborn Eligibility Record Update**

As previously communicated, the State has begun to identify newborns and is creating separate eligibility records for them shortly after delivery. These newborns may reflect an active status in the State’s Automated Eligibility Verification System (AEVS); however, they do not display as active on the IEHP online eligibility verification system.

Effective Monday June 12, 2017, all newborns will be displayed with an “**On Hold**” status on IEHP’s online eligibility verification system.

Although these newborns have their own eligibility record, they will continue to be covered under the mother for a maximum of **60 days after delivery**. Medical claims for these newborns must continue to be submitted under the mother’s eligibility using their mother’s information, including IEHP Member ID number as the insured party until the newborn switches to an “**Active**” status under their assigned Member ID.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please contact the IEHP Provider Relations Team at (909) 890-2054.