



A Public Entity

Inland Empire Health Plan



To: IPAs, PCPs, OB/GYN, BH, QASP, Landmark and Charter
From: IEHP – Provider Relations
Date: June 2, 2017
Subject: **COMING SOON: Changes in Provider Web Forms**

In our effort to provide the best possible quality of care to our Members, IEHP will be updating the processes and web forms used by IEHP providers to submit for authorization, request for additional services, and treatment/discharge plans for behavioral health services (including services related to the diagnosis and behavioral health treatment of autism).

Providers will receive additional communications from IEHP in the near future with details on available training opportunities prior to the launch of the updated web forms. Please take the time to complete these trainings once they are available as the new forms will replace all current Behavioral Health forms and be the only available method to submit for authorization. We believe these improvements in our forms and processes will create efficiencies that benefit our valued providers and Members.

What to Expect?

- Easy and Quick to Complete Web Forms
- Streamlined Authorizations and Claims Submissions
- Updated Training Manuals

IEHP is committed to our partnerships with Psychiatrists, Psychologists, LCSW's, LMFT's, Psychiatric Nurse Practitioners, Board Certified Behavioral Analysts (BCBAs), and other behavioral health care providers who share our vision of providing high quality behavioral health care to our Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email us at BehavioralHealth@iehp.org.