



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: IPAs
From: IEHP – Long Term Care Department
Date: June 14, 2016
Subject: IPA Change Letter

IEHP Members who are transitioning from long term care often times require ancillary services to ensure a safe transition back to the community.

When IEHP Members are in a skilled nursing facility for the month of admission or month of enrollment and the month after, they are transitioned to IEHP Direct with a new PCP assignment. Please note, when these Members are transitioned back home or to the community, the IPA/PCP will then revert back to the Member's original IPA/ PCP *retroactively* to the beginning of the month of discharge. IEHP will continue to pay for the custodial stay; however, IEHP's Long Term Care nurses will contact you to coordinate Member's discharge needs per our DOFR (e.g. DME, Home Health).

Thank you for your continued partnership in delivering timely quality care for our Members.

If you have any questions, please call Tamara Gutierrez, Long Term Care Manager at (909) 890-2651 or Genevieve Body, Long Term Care Supervisor at (909) 296-3596.