



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: All IPAs, Hospitals and IEHP Providers
From: IEHP – Provider Relations
Date: June 6, 2016
Subject: **REMINDER - Operating System and Internet Browser Security**

As a reminder, the new IEHP Provider Portal will not support Internet Explorer (I.E.) versions 7, 8, 9 or 10; therefore, it is critical that you upgrade to an appropriate browser in order to gain access to the new portal. If your office is currently using I.E. 7, 8, 9 or 10 please upgrade to an acceptable browser that is compatible with your operating system.

Additional information can be found on our IEHP Provider Portal page at the following link:

- <https://ww3.iehp.org/en/providers/provider-portal/>

The links below offer helpful tips on checking which browser you are using and how to upgrade to the most up to date versions.

- <https://whatbrowser.org/>
- <http://browshappy.com/>

Please consult with your office's technical support before downloading and installing any applications to ensure there are no conflicts with existing programs on your office's computers. If you have any questions, please contact the IEHP Provider Relations Team at (909) 890-2054.