



A Public Entity

Inland Empire Health Plan



To: Medi-Cal IPAs and Primary Care Physicians
From: IEHP – Provider Relations
Date: July 17, 2017
Subject: **Enhanced CCS Roster**

Inland Empire Health Plan (IEHP) is pleased to announce the recent enhancements made to the California Children’s Services (CCS) Roster on the secure Provider Portal.

Effective July 12, 2017, the CCS Roster on the secure online Provider portal, which currently lists your assigned CCS Members, will display current and historical CCS authorizations and authorization details. This enhancement gives PCPs an additional resource to provide and coordinate care for these Members, as outlined in Provider Policy MC_12B, “Coordination of Care – California Children’s Services”.

To access the CCS Roster, PCPs must login to the IEHP Secure Portal at <http://www.iehp.org>, select **Rosters** from the navigation panel on the left and then select **CCS**:

The enhanced CCS Roster provides the following information:

1. Member’s IEHP ID;
2. Member’s Phone Number;
3. Member’s Age in Years and Months;
4. Member’s Date of Birth;
5. Member’s Address; and
6. Member’s CCS Case Number

Clicking on the Member’s record will display:

1. CCS Authorization Number;
2. CCS Authorization Effective Dates;
3. CCS Authorized Services;
4. CCS Eligible Diagnosis;
5. Servicing Provider; and
6. “**View Description**” button; which will display additional authorization details.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.