



A Public Entity

Inland Empire Health Plan



To: Behavioral Health Providers
From: IEHP – Provider Relations
Date: January 19, 2018
Subject: RESOLVED: Coordination of Care (COC) Treatment Plan Form Issue

Effective immediately, Behavioral Health Providers can now submit the Coordination of Care (COC) Treatment Plan forms more than once. The technical issue that prevented Providers from submitting a request for an extension of services has been resolved.

IEHP apologizes for the inconvenience and appreciates your patience in this matter. If you wish to request an extension for an on-going authorization, please use the COC Treatment Plan Form found on the secure Provider Portal. Thank you for your partnership.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email us at BehavioralHealth@iehp.org.