



A Public Entity

Inland Empire Health Plan



To: Transportation Providers
From: IEHP – Provider Relations
Date: December 27, 2017
Subject: **Transportation for Kaiser IPA Members**

Effective **January 8, 2018**, Inland Empire Health Plan (IEHP) will no longer be responsible for transportation services provided to IEHP Members assigned to Kaiser IPA.

All requests for approval of Non Emergent Medical Transportation (NEMT) and Non Medical Transportation (NMT) for Kaiser Members should be submitted directly to Kaiser IPA.

Effective **January 8, 2018**, Kaiser IPA shall be responsible for issuing authorizations, and claims payment for any NEMT or NMT services rendered to Members assigned to Kaiser IPA.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

Should you have any comments and/or questions, please contact the Provider Relations Team at (909) 890-2054.