



A Public Entity

Inland Empire Health Plan



**To:** Home Health and Hospice Providers  
**From:** IEHP – Provider Relations  
**Date:** December 27, 2017  
**Subject:** **Palliative Care Program Authorization Requirements**

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Effective **January 1, 2018**, Inland Empire Health Plan (IEHP) will launch the *My Path* program in response to the State’s mandate that managed Medi-Cal plans provide a Palliative Care benefit.

Please refer to the IEHP Blast Fax titled “**NEW “My Path” Palliative Care Program**” for details regarding the My Path Program.

Currently, an authorization is not required for outpatient Hospice services rendered to IEHP Medi-Cal Members. There will be no change to these Hospice authorization requirements.

An authorization **WILL BE** required for outpatient Palliative Care services rendered to IEHP Medi-Cal Members.

IEHP will be responsible for authorization review, and claims payment for Palliative Care services.

Please refer to DHCS All Plan Letters (APL) for further information:

- APL 13-014 Hospice Services and Medi-Cal Managed Care
- APL 17-015 Palliative Care and Medi-Cal Managed Care

<http://www.dhcs.ca.gov/formsandpubs/Pages/AllPlanLetters.aspx>

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

Should you have any comments and/or questions, please contact the Provider Relations Team at (909) 890-2054.