



Inland Empire Health Plan



To: Direct PCPs
From: IEHP – Provider Relations
Date: December 21, 2016
Subject: **Electronic Consult (eConsult) Survey**

Inland Empire Health Plan (IEHP) is launching an Electronic Consult (eConsult) survey to meet its goal of expanding access to specialty care for IEHP Members. eConsult is an electronic message exchange initiated by the Primary Care Provider (PCP) to a Specialist. PCPs can ask clinical questions and review diagnostic data with the Member's Specialist, and have the eConsult converted into an authorization if needed.

IEHP will be launching an eConsult pilot in 2017 and would like to obtain Providers feedback on their prior experience with using eConsult. Please complete the eConsult survey on or before **January 15, 2017** located on the Provider Portal secure site at <https://providers.iehp.org/account/login>. Your feedback is greatly appreciated as it will help enhance the authorization process.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

For any questions or concerns, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.