



**To:** IPAs, Hospitals, and EDI Claims Trading Partners  
**From:** IEHP – Provider Relations  
**Date:** December 16, 2016  
**Subject:** **Upcoming IEHP System Changes**

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IEHP is excited to announce we are working on the implementation of a new claims processing and customer relationship management system with **an expected Go-Live date of February 20, 2018.**

As a partner with whom we currently exchange data files, IEHP wants to ensure we work closely with your organization throughout the implementation process to ensure we keep you apprised of any changes that may impact the formats and methods we use to exchange data.

One objective of this project is to implement industry standard formats. For example, changes that are forecast to be made in the new system include:

1. Updated Member ID numbers:
  - a. Existing Members enrolled before February 20<sup>th</sup>, 2018 whose 14-digit Member ID ends in '01' will retain the first 12-digits of their existing Member ID; however, the final two digits will be changed to '00'. (e.g. 20128765432901 will become 20128765432900).
  - b. New Members enrolled on or after February 20<sup>th</sup>, 2018 will be assigned Member ID numbers beginning with 4 and ending in 00. (e.g.: 40001234567800).
2. Conversion to new Provider ID numbers:
  - a. Each Provider will receive a new Provider ID. A crosswalk table will be created to map the current Provider ID to the new Provider ID.
  - b. IEHP will require files sent on or after February 20<sup>th</sup>, 2018 utilizing the new Member and Provider ID numbers.
3. For those Trading Partners sending EDI X12 files, IEHP will be responding with 5010 X12 999 acknowledgements effective February 20<sup>th</sup>, 2018.
4. Proprietary Eligibility files will be replaced with the industry standard X12 5010 834 format. IEHP will support and process all current inbound file formats. IEHP will deliver the appropriate companion guide and will coordinate training, testing, and validation.

IEHP recognizes that this transition will have complexities and we look forward to coordinating validation testing with you in 2017. We ask that you begin to consider who you will assign within your organization as IEHP's designated point of contact for this process. In a future correspondence, we will request this information.

Our legacy systems will remain in place and active for encounters with dates of service prior to February 20<sup>th</sup>, 2018 and we will keep you apprised when this system will no longer be used to accept data.

We have established a designated email address for you to use if you have any questions and/or concerns about this implementation. Please email [CoreTradingPartners@iehp.org](mailto:CoreTradingPartners@iehp.org) and we will review and advise.

Thank you in advance for your cooperation and partnership. We will send further communications and information on this project in the coming months.

Sincerely,

IEHP Provider Relations Team