



A Public Entity

Inland Empire Health Plan



To: PCPs, Behavioral Health and QASP Providers
From: IEHP – Provider Relations
Date: December 13, 2016
Subject: **CLARIFICATION:**
Referrals for Autism evaluations for Members with suspected Autism Spectrum Disorder (ASD)

Effective immediately, IEHP Members can no longer self-refer for Behavioral Health Therapy (BHT), also known as Autism services. Only Primary Care Providers (PCPs) or licensed psychologists can refer a Member for Autism services. Inland Empire Health Plan's (IEHP) Behavioral Health Unit is responsible for managing and coordinating medically necessary Autism services for Medi-Cal eligible individuals under the age of 21, who are diagnosed with Autism Spectrum Disorder (ASD).

As found in the IEHP Member Handbook (Evidence of Coverage), if a Member is suspected to have autism, the Member or the Member's parent/guardian shall contact their PCP, licensed physician or psychologist to request for the appropriate Autism service or evaluation. Policy MC_12K, "Early and Periodic Screening, Diagnosis and Treatment (EPSDT) Supplemental Services" was updated to reflect the same information.

- PCPs will use the online "Initial Referral to Behavioral Health Specialist" form to request services as medically necessary. **PCPs are expected to include the M-CHAT in their online submission.**
- Contracted licensed Psychologists will use the Coordination of Care form for Members in the course of treatment. Psychologists are expected to include any appropriate clinical documentation in their submission.

To access the referral form, please follow the steps below:

1. Log into IEHP's secure site at www.iehp.org, click on the **Behavioral Health** tab and then select **Initial Referral** (for PCPs) or **Coordination of Care** (for licensed psychologists).
2. Enter the Member's **IEHP ID** (for BH Initial Referral), **Authorization Number** (for COC), **Date of Service**, and **Requesting Provider** to complete the form.

To receive training on how to use the Provider portal or complete the BH web forms, please contact the IEHP Provider Relations Team by phone at (909) 890-2054.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.