



A Public Entity

Inland Empire Health Plan



**To:** Direct PCPs, Direct Specialists, and Direct Ancillary Providers  
**From:** IEHP – Provider Relations  
**Date:** December 06, 2016  
**Subject:** **eAuth Service Requested Updates**

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As part of Inland Empire Health Plan's (IEHP) strategic planning to improve access to care and quality and our goal to be a 5 star health plan for our Members and Providers, we have changed some processes related to how we review and authorize certain services requested by our Providers.

To that end, we are informing you that IEHP Direct has already begun to adjust and direct the services for the following specialties and services:

- Perinatology (Maternal/Fetal Medicine)
- Pain Management
- DME

For the services mentioned above, we have removed from our secure eAuth mechanism the specific Providers who provide these services in an effort to manage the network more efficiently and coordinate the delivery of services to our Members in a manner that addresses both quality and access.

IEHP values your partnership in ensuring appropriate utilization, timely access and provision of care to our Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.