



**To:** Specialist Providers and Medi-Cal IPAs  
**From:** IEHP - Provider Relations  
**Date:** August 28, 2018  
**Subject:** Termination of Vantage from IEHP Network - Reminder

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## REMINDER

- **Please honor all Vantage authorizations and provide services to IEHP Members during the transition.**
- **IEHP guarantees payment for your services provided under Vantage authorizations. Please attach the authorization when submitting claims to the Member's new IPA.**
- **Any issues or concerns contact IEHP at (909) 890-2054.**

This notice is to remind you that Inland Empire Health Plan (IEHP) will be ending our Agreement with Vantage Medical Group **effective August 31, 2018**. We recognize the importance of our Members' relationship with you and we will partner with you to strive for minimal impact to our Members and their care. **Please do not cancel or turn Members away with Vantage authorized services. The Members new IPAs will honor your Vantage authorizations.**

If your office is currently treating Members assigned to Vantage Medical Group, please continue to provide the services authorized by Vantage. Please be mindful to verify Member eligibility when providing services to ensure that your organization is aware when the Member's assignment is transferred to a new IPA. A portion of the Vantage membership transitioned on August 1, 2018, however most of the Members will move effective September 1, 2018.

If you have any difficulties continuing to care for Vantage/IEHP Members before or after the transition, or if you have any questions regarding this transition, please do not hesitate to contact the Provider Relations Team at (909) 890-2054.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.