



To: IPAs
From: IEHP – Provider Relations
Date: August 20, 2018
Subject: **Upcoming Change regarding Health Risk Assessment (HRA) data from IEHP**

This notice is to advise your organization of an upcoming change to the Health Risk Assessment (HRA) data provided to you by Inland Empire Health Plan (IEHP). We have recently received approval to revise our HRA survey. We are currently in the process of changing our internal processes to reflect this newly revised HRA. The new survey is more concise, and we believe this will improve our success rate for HRA completion and ultimately benefit our Members and the care they receive.

How will this affect you?

You have been identified as a recipient and/or consumer of IEHP HRA data. If you have any processes in place (manual or automated) that utilize this HRA data, these changes may impact one or more of your operational processes.

Please note that the current and revised HRA will run in parallel upon launch of the new HRA. You will receive both file layouts; current and revised HRA through March 15, 2019. This parallel process will allow sufficient amount of time to receive HRAs that were mailed to the Member prior to implementation of the new HRA.

What should you do?

Attached are samples of the newly revised HRA survey along with the raw formatted data layout. Please review these new changes with your team to determine the level of impact for implementing them (if any) to avoid any disruption of Member care.

How much time do you have?

IEHP implementation of the newly revised HRA is **October 1, 2018**. Your organization needs to plan for addressing any process changes accordingly to meet this deadline.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.