



To: Medi-Cal and Medicare IPAs
From: IEHP – Provider Relations
Date: August 1, 2018
Subject: **LTSS Roster for IPAs**

Inland Empire Health Plan (IEHP) would like to remind you of the roster for Long Term Service and Support (LTSS). LTSS is a Member-centered, long-term support system in which older adults and persons with disabilities have access to a full array of quality medical and social services that assist Members to remain safely in their home and prevent or delay placement into a skilled nursing facility. IEHP Members may be eligible to receive services from the following managed LTSS programs:

1. In-Home Support Services (IHSS)
2. Community-Based Adult Services (CBAS)
3. Multipurpose Senior Services Program (MSSP)

To access the LTSS Roster, IPAs must log in to the IEHP Secure Portal at <https://www.iehp.org>:

- Select **Rosters** from the navigation panel on the left and then select **LTSS Roster**

The LTSS Roster on the secure online Provider Portal provides a list of Members assigned to IPAs who are receiving LTSS services (IHSS, CBAS, and/or MSSP). The following information can be used as a resource for IPAs to stratify these Members and coordinate their care:

MSSP services:	IHSS Services:	CBAS services:
a. MSSP Care Plan (if available)	a. Member’s CIN	a. Authorization for CBAS services
b. MSSP Care Plan Addendum (if available)	b. IHSS Case Receipt No.	b. Individual Plan of Care from the CBAS center (if available)
c. MSSP Emergency Care Plan (if available)	c. IHSS Case Status	c. CBAS Eligibility Determination Tool (if available)
d. MSSP Health Assessment Summary (if available)	d. IHSS Authorized Hours	d. Discharge Summary (if available)
e. MSSP Initial Health Assessment (if available)	e. IHSS Effective Date	e. Request for Increase/Decrease in Length of Stay (if available)
f. MSSP Initial Psychological Summary (if available)	f. IHSS Term Date	
g. MSSP Reassessment (if available)	g. Life Support Needed	
	h. IHSS Social Worker’s Name	
	i. IHSS Social Worker’s Phone Number	

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.