



A Public Entity

Inland Empire Health Plan



To: IPAs and PCPs
From: IEHP – Provider Relations
Date: August 14, 2017
Subject: **Dispute of Diagnosis Process**

Using available diagnostic data from claims and encounters, Inland Empire Health Plan (IEHP) identifies Members with a diagnosis of asthma or diabetes and enrolls these Members into an IEHP Disease Management program for the relevant condition.

Some Members decline participation in these programs by declaring that they do not have a diagnosis of diabetes or asthma as applicable to the program in question. To comply with regulatory requirements, IEHP must have Primary Care Physicians (PCPs) complete an attestation form to dispute or confirm this potential discrepancy in a Member's diagnosis of asthma or diabetes.

IEHP will begin faxing letters immediately to PCPs identifying those Members with a diagnosis discrepancy. PCPs will be required to complete the Provider diagnosis review attestation form that will be attached with the letter and fax it back to IEHP.

Thank you for your cooperation in taking care of our Members. If you have any questions or concerns, please contact the IEHP Provider Relations Team at (909) 890-2054.