



To: Medicare IPAs, PCPs, and Contracted Hospitals
From: IEHP – Provider Relations
Date: August 09, 2017
Subject: **Provider Preventable Conditions**

On July 21, 2017, the California Department of Healthcare Services (DHCS) released Dual Plan Letter (DPL) 17-002¹ which supersedes DPL 15-002, reporting requirements related to Provider Preventable Conditions (PPCs). PPCs are defined as Other Provider Preventable Conditions (OPPCs) and Health Care Acquired Conditions (HCACs). As a part of these instructions, the Health Plan, Network Providers, Delegates, contracted hospitals, and ambulatory surgical centers must follow the instructions below for both Cal MediConnect and Medi-Cal lines of business:

1. **Providers are REQUIRED to send a copy of the completed PPC submission from the DHCS secure online portal to IEHP’s Quality Management Department by fax at (909) 890-5545 within five (5) business days of reporting to DHCS;**
2. IEHP must retain copies of all completed and submitted PPC for later reconciliation of allowable payments;
3. IEHP does not pay provider claims nor reimburse a Provider for a Provider Preventable Condition (PPC), in accordance with 42 CFR Section 438.3(g) and IEHP’s three-way Cal MediConnect contract.

Below is a quick synopsis of the PPC reportable offenses:

Any Health Care Setting - OPPC
• Provider performed the wrong surgical or other invasive procedure on a patient.
• Provider performed a surgical or other invasive procedure on the wrong body part.
• Provider performed a surgical or other invasive procedure on the wrong patient.

¹ DPL 17-002 can be found here <http://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/DPL2017/DPL17-002.pdf>

Any Inpatient Hospital Settings - HCAC	
<ul style="list-style-type: none"> • Air embolism 	<ul style="list-style-type: none"> • Vascular catheter-associated infection
<ul style="list-style-type: none"> • Blood incompatibility 	<ul style="list-style-type: none"> • Manifestations of poor glycemic control
<ul style="list-style-type: none"> • Catheter-associated urinary tract infection (UTI) 	<ul style="list-style-type: none"> • Surgical Site infection following cardiac implantable electronic device (CIED) Procedures
<ul style="list-style-type: none"> • Falls and trauma that result in fractures, dislocations, intracranial injuries, crushing injuries, burns and electric shock 	<ul style="list-style-type: none"> • For non-pediatric/obstetric population, deep vein thrombosis (DVT)/ pulmonary embolism (PE) resulting from: <ul style="list-style-type: none"> - Total knee replacement - Hip replacement
<ul style="list-style-type: none"> • Foreign object retained after surgery 	<ul style="list-style-type: none"> • Stage III and IV pressure ulcers
<ul style="list-style-type: none"> • Iatrogenic pneumothorax with venous catheterization 	<ul style="list-style-type: none"> • Surgical site infection following: <ul style="list-style-type: none"> - Mediastinitis following coronary artery bypass graft (CABG) - Bariatric surgery, including laparoscopic gastric bypass, gastroenterostomy and laparoscopic gastric restrictive surgery - Orthopedic procedures for spine, neck, shoulder, and elbow

All links to the DPL instructions, and the DHCS secure online portal can be found at IEHP's non secure website at <https://ww3.iehp.org/en/providers/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.