



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: DME Providers
From: IEHP – Provider Relations
Date: August 26, 2016
Subject: DME Authorizations for Continued Services – UM PnP Update

Effective **July 1, 2016**, Inland Empire Health Plan (IEHP) Utilization Management (UM) Policy 14.G., “**Pre-Service Referral Authorization Process**”, has been updated to identify the types of service for which DME Providers may submit authorization requests directly to IEHP. Requests for the following will be processed based on medical guidelines and frequency limitations:

- CPAP/BiPAP Supplies
- Ostomy Supplies
- TENS Unit Supplies
- Enteral/Parenteral Feeding Pump Supplies
- Home Oxygen and Oxygen Supplies (must have oxygen saturation levels on room air annually)
- Insulin Pump Supplies
- Incontinent Supplies
- Suction Canisters

This practice applies only to continued services when administered by contracted DME Providers. All other authorization requests for services not listed above must be submitted directly to IEHP by a licensed practitioner.

You may access the current IEHP PnP Manual on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/provider-pnp-manual/medical/>.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

Should you have any comments and/or questions, please contact the Provider Relations Team at (909) 890-2054.