



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: Inpatient Acute Care Hospitals and Ambulatory Surgical Centers
From: IEHP – Provider Relations
Date: August 22, 2016
Subject: **Provider Preventable Conditions**

In early 2015, the California Department of Healthcare Services (DHCS) released APL 15-006¹ and DPL 15-002² regarding Provider Preventable Conditions (PPCs). PPCs are defined as Other Provider Preventable Conditions (OPPCs) and Health Care Acquired Conditions (HCACs). As a part of these instructions, the Health Plan, inpatient acute care hospitals, and ambulatory surgical centers must follow the instructions below for both Medicare and Medi-Cal lines of business:

1. **Providers are REQUIRED to send a copy of the DHCS 7107 Form³ to DHCS' A&I Division AND also to IEHP.** Please fax the Form to IEHP's Quality Management Department at 909-890-5545;
2. IEHP must retain copies of all DHCS 7107 Forms for later reconciliation of allowable payments.

When submitting PPCs to IEHP, Providers should also include a brief summary (short paragraph) of the PPC.

Below is a quick synopsis of the PPC reportable offenses:

Outpatient Procedures - OPPC
• Provider performed the wrong surgical or other invasive procedure on a patient.
• Provider performed a surgical or other invasive procedure on the wrong body part.
• Provider performed a surgical or other invasive procedure on the wrong patient.

¹ APL 15-006 can be found here <http://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2015/APL15-006.pdf>

² DPL 15-002 can be found here <http://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/DPL2015/DPL15-002.pdf>

³ All DHCS instructions, including the DHCS 7107 Form can be located at this link: http://www.dhcs.ca.gov/individuals/Pages/AI_PPC.aspx.

Inpatient Procedures - HCAC	
<ul style="list-style-type: none"> • Air embolism 	<ul style="list-style-type: none"> • Vascular catheter-associated infection
<ul style="list-style-type: none"> • Blood incompatibility 	<ul style="list-style-type: none"> • Manifestations of poor glyceemic control
<ul style="list-style-type: none"> • Catheter-associated urinary tract infection (UTI) 	<ul style="list-style-type: none"> • Surgical Site infection following cardiac implantable electronic device (CIED) Procedures
<ul style="list-style-type: none"> • Falls and trauma that result in fractures, dislocations, intracranial injuries, crushing injuries, burns and electric shock 	<ul style="list-style-type: none"> • For non-pediatric/obstetric population, deep vein thrombosis (DVT)/ pulmonary embolism (PE) resulting from: <ul style="list-style-type: none"> - Total knee replacement - Hip replacement
<ul style="list-style-type: none"> • Foreign object retained after surgery 	<ul style="list-style-type: none"> • Stage III and IV pressure ulcers
<ul style="list-style-type: none"> • Iatrogenic pneumothorax with venous catheterization 	<ul style="list-style-type: none"> • Surgical site infection following: <ul style="list-style-type: none"> - Mediastinitis following coronary artery bypass graft (CABG) - Bariatric surgery, including laparoscopic gastric bypass, gastroenterostomy and laparoscopic gastric restrictive surgery - Orthopedic procedures for spine, neck, shoulder, and elbow

All links to the APL, DPL, DHCS instructions, and the DHCS 7107 Form can be found at IEHP non secure website at <https://ww3.iehp.org/en/providers/>

If you have any questions, feel free to contact Marie Nuon, Quality Management Nurse Manager at (951) 374-3303.