



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: IPAs and PCPs
From: IEHP – Provider Relations
Date: August 19, 2015
Subject: **New Secure Member Portal**

The IEHP website now has a secure portal for IEHP Members. Members can register for an account at <https://ww3.iehp.org/en/members/>. Once they have successfully registered, your Members will be able to access the following features:

- Check Eligibility Status
- Order a New ID Card
- Print a Temporary ID Card
- View their Doctor's Contact Information
- Order Member Materials
(e.g. Handbook/ Health Education Brochures)
- Update their Address, E-mail and Phone Number
- View Immunization Records
- View Lab Results (available 30 days after the date of service)



This new enhancement will not only benefit our Members, but will also impact the time your staff spends on the phone. After successfully registering, Members will be able to access most of their health information from any computer or mobile device.

If you have any questions, please contact the Provider Relations Team at (909) 890-2054.