



A Public Entity

Inland Empire Health Plan



**To:** IEHP Direct Capitated PCPs  
**From:** IEHP – Provider Relations  
**Date:** April 26, 2018  
**Subject:** **Capitation Reports Changes**

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Effective April 1, 2018, IEHP transitioned to a new claims and customer relationship management system. As part of this transition, you will see changes to your Capitation Reports.

## **HOW WILL THIS CHANGE IMPACT YOUR ORGANIZATION?**

- **Changes to your Provider Portal Detail (PDF):**
  - New items on the report include Category of Aid (COA) and County (Grouped by)
  - Aid Code Category or Group has been replaced by COA and County
- **Changes to your Provider Portal Capitation Summary (PDF):**
  - New items on the report include Category of Aid (COA) and County (Grouped by)
  - Aid Code Category or Group has been replaced by COA and County
  - Band Age will be whole numbers, with no decimals

## **WHAT SHOULD YOUR ORGANIZATION DO NEXT?**

- Review and become familiar with these changes and anticipate them on your next report.
- Share this communication with your billing staff and all other appropriate staff so they are familiar with the new format.

If you have any questions or issues, please call the Provider Relations Team at (909) 890-2054.