



A Public Entity
Inland Empire Health Plan



To: IPAs and Capitated Hospitals
From: IEHP – Provider Relations
Date: April 16, 2018
Subject: **Important Notification - Capitation Report Changes**

Effective April 1, 2018, IEHP transitioned to a new claims and customer relationship management system. As part of this transition, you will see changes to your Capitation Reports.

HOW WILL THIS CHANGE IMPACT YOUR ORGANIZATION?

- **Changes to your Capitation Detail (TXT):**

- The TXT file has changed from a fixed width to a vertical bar delimiter, and column headers have been added
- New items on the report include Capitation Month, Tax ID, Provider ID, Provider First and Last Names, and Member Category of Aid
- Aid Category has been removed

- Renamed items are:

- Eligibility Month
- Member Last Name, First Name, and Middle Initial
- Member Aid Code
- Member Gender
- Member CIN
- Member SSN
- Member DOB
- Enrollment

- New data content includes:

- Hospital Number
- IPA
- Member Number
- Member Age

- **Changes to your Capitation Summary:**

- Aid Code Category or Group has been replaced by new items Category of Aid (COA) and County (Grouped by)
- Band Age will be whole numbers, with no decimals

WHAT SHOULD YOUR ORGANIZATION DO NEXT?

- Review and become familiar with these changes and anticipate them on your next report
- Share this communication with your billing staff and all other appropriate staff so they are familiar with the new format.

If you have any questions or issues, please call the Provider Relations Team at (909) 890-2054.