



A Public Entity

Inland Empire Health Plan



To: IEHP Behavioral Health Providers
From: IEHP – Provider Relations
Date: April 06, 2018
Subject: **New Psychiatry Walk-In Clinic**

IMPORTANT ANNOUNCEMENT

We are pleased to announce a **new Psychiatry Walk-In Clinic** for IEHP Members. This new service will help to support quality patient care and improve access to care.

If your IEHP Members need a refill on their mental health medications or have an extended wait to see their psychiatrist for medication management, you can send them to the Psychiatry Walk-In Clinic in Montclair.

There's no appointment or prior approval needed and the clinic serves children, teens and adults.

Psychiatry Walk-In Clinic
LALLY MEDICAL GROUP/ARIOP PSYCHOLOGY GROUP
5050 San Bernardino Street, Montclair, CA 91763
(909) 281-5800. TTY users should call 711.
Monday – Friday, 9am – 5pm.

This clinic will offer the following services:

- IEHP Members can get immediate outpatient access to psychiatry.
- IEHP Members can see a Nurse Practitioner or Psychiatrist for consultation.
- IEHP Members can get a refill on their medication (if appropriate) for their mental health condition.

NOTE: For medical and mental health emergencies, please refer Members to the nearest emergency room, call 911 or follow office protocol.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please contact the Provider Relations Team at (909) 890-2054, Monday – Friday, 8am – 5pm, or email ProviderServices@iehp.org.