



A Public Entity

Inland Empire Health Plan



**To:** Skilled Nursing Facilities  
**From:** IEHP – Provider Relations  
**Date:** April 12, 2017  
**Subject:** **California POLST Registry Initiative**

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Inland Empire Health Plan (IEHP) is pleased to announce that we have engaged with California Physician Orders for Life Sustaining Treatment (POLST) Registry to connect a digital POLST form network throughout the Inland Empire healthcare system including Hospitals, Skilled Nursing Facilities, Health Information Exchange and independent physicians.

Skilled nursing facilities are invited to sign up and integrate with the POLST Registry. The value in having an electronic repository of POLST forms is that for any given member that require their POLST, Providers can access the digital POLST form on demand throughout the continuum of care without suffering from any administrative delay.

By integrating with the POLST Registry, skilled nursing facilities can assist in leveraging mobile and web technologies, ensuring POLST forms can be accessed at any given time to meet IEHP's strategic priority of improving quality of care and service.

IEHP has covered the cost for skilled nursing facilities adoption of the POLST Registry. There is no out of pocket cost for participating in this initiative. Access to California POLST Registry can be made through EHR/EMR integration or through the web for facilities that have not implemented an electronic medical record system.

Signing up and on-boarding with the POLST Registry must be accomplished by **July 1, 2017**.

Feel free to contact California POLST Registry with any questions. Thank you for continuing to serve our IEHP Members and assuring access to quality healthcare.

California POLST Registry  
Email: [support@capolstregistry.org](mailto:support@capolstregistry.org)  
Phone: (888) 621-4383



**The California POLST Registry facilitates access to patients' documented end-of-life care wishes throughout the Inland Empire thanks to its partnership with IEHP.**

The purpose of the Physician Orders for Life Sustaining Treatment, (POLST) is to honor the wishes regarding medical treatment options for those who are facing end of life medical conditions. Paper POLST forms face various limiting issues including lack of access to the form at the time of emergencies, inaccurately filled out POLST forms(resulting in nullified forms), and forms that often do not reflect the patient's up-to-date wishes.

The California POLST Registry is a repository that hosts digital POLST forms that can be accessible in real time by integrating with EHR/EMR and HIE systems. The goal is to alleviate the issue of under utilization of the form by leveraging various mobile and web technologies, ensuring up-to-date POLST forms can be accessed at any given time across the care continuum.



Care Directives

Create your POLST form Choose Your Language: English

HIPAA PERMITS DISCLOSURE OF POLST TO OTHER HEALTHCARE PROVIDERS AS NECESSARY

First follow these orders, then contact physician.  
A copy of the signed POLST form is a legally valid physician order. Any section not completed implies full treatment for that section.

POLST complements an Advance Directive and is not intended to replace that document.

Patient Last Name: Smith	Date Form Prepared
Patient First Name: John	Patient Date of Birth: 1967-03-23
Patient Middle Name: Marshall	Medical Record #

**A** Cardiopulmonary Resuscitation (CPR)  
If patient has no pulse and is not breathing  
If patient is NOT in cardiopulmonary arrest, follow orders in Sections B and C.

Check One

Attempt Resuscitation/CPR (Selecting CPR in Section A requires selecting Full Treatment in Section B)

Do Not Attempt Resuscitation/DNR (Allow Natural Death)

## California POLST Registry (CPR)

### FAQ

#### 1. What is the California POLST Registry?

The CPR is an electronic platform that captures and houses POLST forms, which makes them accessible in any care setting 24/7. Healthcare providers from across the care continuum can log into the registry then quickly and efficiently access patients' documented care wishes.

#### 2. Does the California POLST Registry integrate with EHR/EMR systems?

Yes. CPR offers integration with EHR/EMR systems, facilitating user authentication, single sign on (SSO), and patient data query.

#### 3. Can a SNF access the California POLST Registry if it has not implemented an EHR/EMR system?

Yes. Users can log into the California POLST Registry from any computer, smartphone or tablet with internet connection.

#### 4. Do skilled nursing facilities have to capture new POLST forms for existing residents?

No. Skilled nursing facilities can submit copies of existing paper forms to California POLST Registry for digital Conversion.

#### 5. Is the California POLST Registry secure?

Yes. The California POLST Registry is built with encryption at rest. Security and logging protocols are HIPAA compliant.

#### 6. Does California POLST Registry offer onboarding/training and technical support?

Yes. The California POLST Registry offers full onboarding support, including singular user account setup, training and ongoing technical support.

#### 7. What is the cost of the California POLST Registry?

There is no fee to skilled nursing facilities for participation in the California POLST Registry.

#### 8. How do we contact the California POLST Registry?

You can reach us at (888) 621-4383 Monday - Friday, 8:00am - 5:00pm or via email [support@cairectives.org](mailto:support@cairectives.org)