



A Public Entity

INLAND EMPIRE HEALTH PLAN



To: IPAs, PCPs, and Specialists
From: IEHP – Provider Relations
Date: April 01, 2016
Subject: Orthopedic Authorizations

Effective immediately, IEHP Direct will authorize all fracture care under the specialty of Orthopedics that is performed in an **office, ambulatory surgery center or outpatient hospital**. In addition, Providers will no longer see the category of “total fracture care.” Requesting all of the procedure codes related to the treatment of a fracture is no longer required.

IEHP will pay Orthopedic claims by validating the fracture diagnosis and ensuring there is an approved orthopedic consult on file for the duration of the treatment, and that the services were performed in the office, ambulatory surgery center or outpatient hospital.

IEHP Direct is making this change to accommodate Providers who utilize the IEHP Web Provider Portal for submission of prior authorization requests and expedite the authorization of requests for fracture care.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.